



Pemberian perlindungan kepada pelapor, dapat ditolak atau dihentikan apabila terdapat bukti bahwa yang bersangkutan tidak melakukan kewajibannya dalam menjaga kerahasiaan identitas diri dan laporannya.

The granting of protection to the reporter can be refused or stopped if there is evidence that the person concerned did not carry out his obligations in maintaining the confidentiality of his identity and report.

## JUMLAH PELAPORAN PELANGGARAN TAHUN 2021

## TOTAL VIOLATION REPORTS IN 2021

Hingga akhir tahun 2021, jumlah pengaduan yang masuk melalui sistem *Whistleblowing System* sebanyak 751 (tujuh ratus lima puluh satu) aduan dugaan pelanggaran, terdiri dari:

By the end of 2021, the number of complaints submitted through the Whistleblowing System was 751 (seven hundred and fifty-one) complaints of alleged violations, consisting of:

1. 712 (95%) bukan aduan dugaan pelanggaran; dan
2. 39 (5%) aduan dugaan pelanggaran.

1. 712 (95%) were not complaints of alleged violations, and
2. 39 (thirty-nine) (5%) were complaints of alleged violations.

Dari 39 (tiga puluh sembilan) aduan dugaan pelanggaran tersebut, terdiri dari:

The 39 (thirty nine) complaints of alleged violations, consisting of:

1. 12 (dua belas) (30%) aduan terkait Kecurangan,
2. 12 (dua belas) (30%) aduan terkait Penipuan,
3. 5 (lima) (13%) aduan terkait Benturan Kepentingan,
4. 4 (empat) (10%) aduan terkait Kode etik/perilaku dan Peraturan Kepegawaian,
5. 3 (tiga) (8%) aduan terkait Penggelapan,
6. 1 (satu) (3%) aduan terkait Penyuapan,
7. 1 (satu) (3%) aduan terkait Pemerasan, dan
8. 1 (satu) (3%) aduan terkait Korupsi.

1. 12 (twelve) (30%) complaints related to Cheating,
2. 12 (twelve) (30%) complaints related to Fraud,
3. 5 (five) (13%) complaints related to Conflicts of Interest,
4. 4 (four) (10%) complaints related to the Code of ethics/behavior and Employment Regulations,
5. 3 (three) (8%) complaints related to embezzlement,
6. 1 (one) (3%) complaint related to Bribery,
7. 1 (one) (3%) complaint related to Extortion, and
8. 1 (one) (3%) complaint related to Corruption.

Berikut laporan yang masuk melalui media WBS sepanjang tahun 2020 dan 2021.

The following shows the reports received through WBS media throughout 2021 and 2020.

No.	Status	Jumlah Aduan Berdasarkan Media Sosial Total of Complaints Based on Social Media								Jumlah Aduan Total Complaints			
		Website		Email		Telepon Telephone		Desk Pengaduan Complaint Desk		2020		2021	
		2020	2021	2020	2021	2020	2021	2020	2021	Total	%	Total	%
<b>Jenis Aduan</b> Type of Complaint													
1	Aduan Dugaan Pelanggaran Complaint of Alleged Violations	0	30	7	9	0	0	0	0	7	1%	39	5%
2	Bukan Aduan Dugaan Pelanggaran Complaints of Non-Alleged Violation	82	9	843	703	0	0	0	0	925	99%	712	95%
<b>Jumlah Aduan</b> Total Complaints		82	39	850	712	0	0	0	0	932	100%	715	100%